


## Past Performance Evaluation

### 1. COMPANY OVERVIEW

<b>Primary Name :</b> IPARAMETRICS, LLC <b>Alternate Name :</b> (none) <b>D-U-N-S® :</b> 17-756-8396 <b>Address :</b> 178 South Main Street Ste 100 Alpharetta,GA 30009 <b>Telephone Number :</b> +1 (770) 664-6636		<b>Past Performance Evaluation</b> <b>Report Date :</b> 05-20-2019 <b>Order Number :</b> 4420315	
		<b>Company Information</b> <b>Year Started:</b> 2003 <b>Year of Current Control:</b> 2005 <b>Annual Sales:</b> <b>Total Employees:</b> 89 <b>SIC/Line of Business:</b> 8711/Engineering services	

### 2. SUPPLIER PERFORMANCE RATINGS










The supplier's overall performance rating is an assessment of predicted performance. Ratings are on a scale from 0 to 100, where 100 represents the highest level of customer satisfaction. The SIC-level benchmark indicates how the supplier's overall performance rating ranks in comparison against peers.

**Overall Performance Rating** **94** 

Overall, how satisfied do you feel about the performance of this company during this transaction?

**SIC/Quintile**  
 Bottom  Top  
 SIC: 8711/Engineering services

#### Detailed Performance Ratings

		0	25	50	75	100
<b>RELIABILITY:</b>						
How reliably do you think this company follows through on its commitments?	96					
<b>COST:</b>						
How closely did your final total costs correspond to your expectations at the beginning of the transaction?	95					
<b>ORDER ACCURACY:</b>						
How well do you think the product/service delivered matched your order specifications and quantity?	95					
<b>DELIVERY/TIMELINESS:</b>						
How satisfied do you feel about the timeliness of the product/service delivery?	94					
<b>QUALITY:</b>						
How satisfied do you feel about the quality of the product/service provided by this company?	95					
<b>BUSINESS RELATIONS:</b>						
How easy do you think this company is to do business with?	96					
<b>PERSONNEL:</b>						
How satisfied do you feel about the attitude, courtesy, and professionalism of this company's staff?	96					
<b>CUSTOMER SUPPORT:</b>						
How satisfied do you feel about the customer support you received from this company?	96					
<b>RESPONSIVENESS:</b>						
How responsive do you think this company was to information requests, issues, or problems that arose in the course of the transaction?	96					

## Past Performance Evaluation

Business Name : IPARAMETRICS, LLC  
 D-U-N-S® : 17-756-8396  
 Report Date : 05-20-2019

### 3. DISTRIBUTION OF FEEDBACK

This supplier's ratings were based in part on survey feedback from past customers. This chart provides a breakdown of the survey responses received from customers in the last 12 months. For each of the survey questions, the responses, which were provided on a 0 to 10 scale, are categorized as "positive" (9 to 10), "neutral" (5 to 8), or "negative" (0 to 4). All Customer feedback is provided confidentially; individual reference responses are not disclosed. The percentages of responses falling into each category are shown below.



### 4. CUSTOMER REFERENCES SURVEYED

The most recent feedback obtained on this supplier came from companies in the following industries.

**SIC/Line of Business:**

- 8748/Business consulting, nec
- 8711/Consulting engineer
- 8711/Engineering services
- 8712/Architectural services
- 6282/Investment advisory service
- 8712/Architectural engineering
- 7389/Business services, nec

Total number of surveys completed : 34.

**Note: The supplier ratings set forth above incorporate the responses and performance opinions of the surveyed customer references and not those of Dun & Bradstreet. Some references may not have provided ratings for all performance aspects.**

The report may not be reproduced in whole or part in any manner whatsoever.