



WHO WE ARE

For two decades, **iParametrics** has provided technical guidance, subject matter expertise, creativity, and leadership to help our clients drive lasting change and substantially enhance the performance of their programs. **We have successfully supported public and private sector clients across all 50 states, including New Jersey, five US territories, and 39 countries.**

iParametrics provides technical support for a wide range of public programs including emergency, security, and case management, humanitarian services, critical infrastructure, engineering, and construction. **We deliver the right mix of people, process, and technology to design and navigate resilient and high performing programs.**



OUR EXPERTISE

Our team includes former and current:

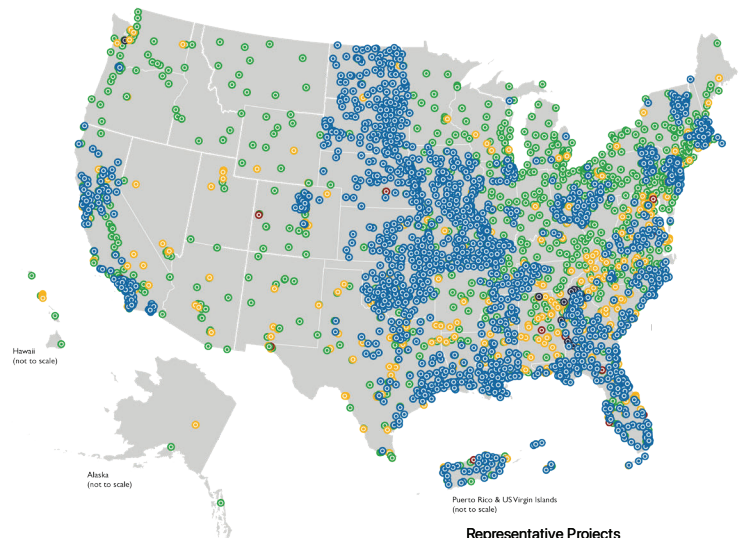
- Emergency management officials
- First response professionals
- Mass care
- Urban Search and Rescue (USAR)
- Hazardous materials (HazMat)
- Radiological Emergency Preparedness (REP)

These individuals have deep and continued experience with local and state incident response and Emergency Operations Centers.

We organize our Disaster Response Unit into deployable Incident Management and Support Teams (IMSTs) following NIMS and Incident Command System principles. We then tailor our approach and personnel to meet the specific requirements of your mission.

We are more than capable of effectively providing full emergency management operations, logistics, planning, and finance/administrative surge support, as well as mass care, USAR, HazMat, and REP specialties.

iParametrics' Nationwide Experience



- Representative Projects**
- Emergency Management
 - Security and Risk Management
 - Training and Exercises
 - Project Management and Cost Engineering
 - Analytics and Data Science



Industry Knowledge
Supported over 60
Presidentially declared disasters



Global Reach
Proven past performance in
39 countries/territories



Customer Satisfaction
Dun & Bradstreet Open
Ratings Score of 94

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OUR STAFFING CAPABILITIES



To support IMSTs, we can deploy the following team:

- **OPERATIONS STAFF** to support establishing a strategy and specific actions to accomplish the goals and objectives set by Incident Command. They will also coordinate and execute that strategy and actions to achieve response objectives.
- **LOGISTICS STAFF** to support in their use of personnel, supplies, and equipment. They will also perform technical activities required to maintain the function of operational facilities and processes.
- **PLANNING STAFF** to coordinate the support activities for incident planning, as well as contingency, long-range, and demobilization planning. They will process incident information and produce a daily Situational Report (SITREP), which will coordinate information activities.
- **FINANCE/ADMINISTRATION STAFF** to support administrative issues, as well as tracking and processing incident expenses. These staff members will ensure that costs are tracked and organized to be prepared for a FEMA PA reimbursement and eligibility discussion.
- **LIASON OFFICERS** to serve as the single point of contact (POC) for representatives of government departments and agencies, as well as for jurisdictions, nongovernmental organizations (NGO), private-sector organizations, and other cooperating agencies and organizations.
- **MASS CARE COORDINATORS** to coordinate the delivery of mass care and emergency assistance.
- **URBAN SEARCH & RESCUE (US&R)** is a multi-hazard discipline that involves the location, extrication, and initial medical stabilization of victims trapped or missing because of disaster.
- **HAZMAT HAZARDOUS MATERIALS INCIDENTS** coordination and support.
- **RADIOLOGICAL EMERGENCY PREPAREDNESS (REP) PROGRAM SUPPORT** to ensure that adequate capabilities exist to prevent, protect against, mitigate the effects of, respond to, and recover from incidents involving commercial nuclear power plants (NPPs).

OUR LEADERSHIP



Shanti Smith-Copeland,
CEM, FPEM

Shanti serves as the Director of Emergency Management for iParametrics. Her extensive experience includes time as the Deputy Bureau Chief of Preparedness for the State of Florida, as well as a local emergency manager. Her experience includes disaster preparedness, response, recovery, and grant management support on behalf of the State Emergency Response Team, as well as Florida cities and counties after Hurricanes Dennis, Katrina, Rita, Wilma, Hermine, Matthew, Irma, Michael, Dorian, and the COVID-19 pandemic. Her experience in 34 federally declared disasters across FEMA Regions 1, 2, 4, 6 and 7 from 2005 to 2020 has allowed her to provide operational support to field operations for disaster recovery, debris management, mass care coordination, and EOC Staffing of ICS Positions, including Plans Chief, Logistics Chief and Liaison Officer as well as Incident Management Team support up to and including Type 3 Incident Commander.



Scott Chappell, MPA,
EFO, CFO

Scott is an industry-respected expert on fire training and safety. For iParametrics, Scott serves as our IMT coordinator, finding the resources needed post-disaster to deploy to support communities' recovery. He is an energetic, dedicated, and experienced servant leader who is passionate about training and working to improve the Florida fire service and emergency management at all levels, local, county, and state. He is a Chief Fire Officer and trainer, certified through the Bureau of Fire Standards and Training as a Fire Officer IV, a Fire Instructor III, Live Fire Training Instructor I, Safety Officer, and Pump Operator. He has served in the Florida State Emergency Operations Center (EOC) and participates on Florida Catastrophic Planning Committee, State Emergency Response Committee, State Domestic Security Strategy Fire Committee, and the Training Taskforce.